



PRIME FOCUS TECHNOLOGIES

JOB DESCRIPTION

Designation: Program Manager

PFT is looking for candidates with 5+ years of work experience for Program Manager.

Job Location: Janardhan Towers, Bangalore

Qualifications: Bachelor's degree (B.Tech/M.Tech/MCA/B.Sc Computer Science)

Experience: 5+ years of work experience working as Program Manager and catering to international clients.

Roles & Responsibilities:

- Servicing clients for new / ongoing projects by ensuring all deliverables from PFT are done and on time.
- Tracking in scope deliverables
- Managing out of scope requests and turning them to upsell opportunities
- SLA measurement and tracking
- Measurement of productivity and utilization metrics for resources used in the project
- Tracking Revenue - projections vs actuals
- Identification of project risks, contingencies, tracking and take mitigation actions.
- Tracking of issues reported and ensuring closure
- Timely reporting to various stake holders and establishing project governance

Candidate Background:

Should have experience working as Program Manager with BPO/ITES/Media Industry

Soft Skills:

- Should have experience in managing multi-team, multi-site based mid-size projects
- Should have good project management skills
- Should have good communication skills
- Should have been involved in a client interfacing role with track record of building excellent relationship with clients
- Understanding of Media & Entertainment industry, technology and workflows will be an added advantage

Others:

- Only Male candidates can apply
- Should be comfortable for rotational shifts
- Should be excellent in communication

About Prime Focus Technologies

Prime Focus Technologies (PFT) is the creator of Enterprise Resource Planning (ERP) software, CLEAR™ for the Media & Entertainment (M&E) industry. It offers broadcasters, studios, brands and service providers transformational solutions that help them lower their Total Cost of Operations (TCOP) by automating business processes around content and managing their business of content better.

PFT works with major M&E companies like Turner, PBS, Walt Disney-owned Star TV, Hearst, Channel 4, CBS Television Studios, 20th Century Fox Television Studios, Lionsgate, Starz Media (a Lionsgate company), Showtime, HBO, IFC Films, Miramax, CNBC Africa, TERN International, Sony Music, Disney+ Hotstar, Amazon, Viacom's Voot, BCCI and Indian Premier League.

PFT is the technology subsidiary of Prime Focus, the global leader in M&E industry services. For more information visit www.primefocustechnologies.com.